

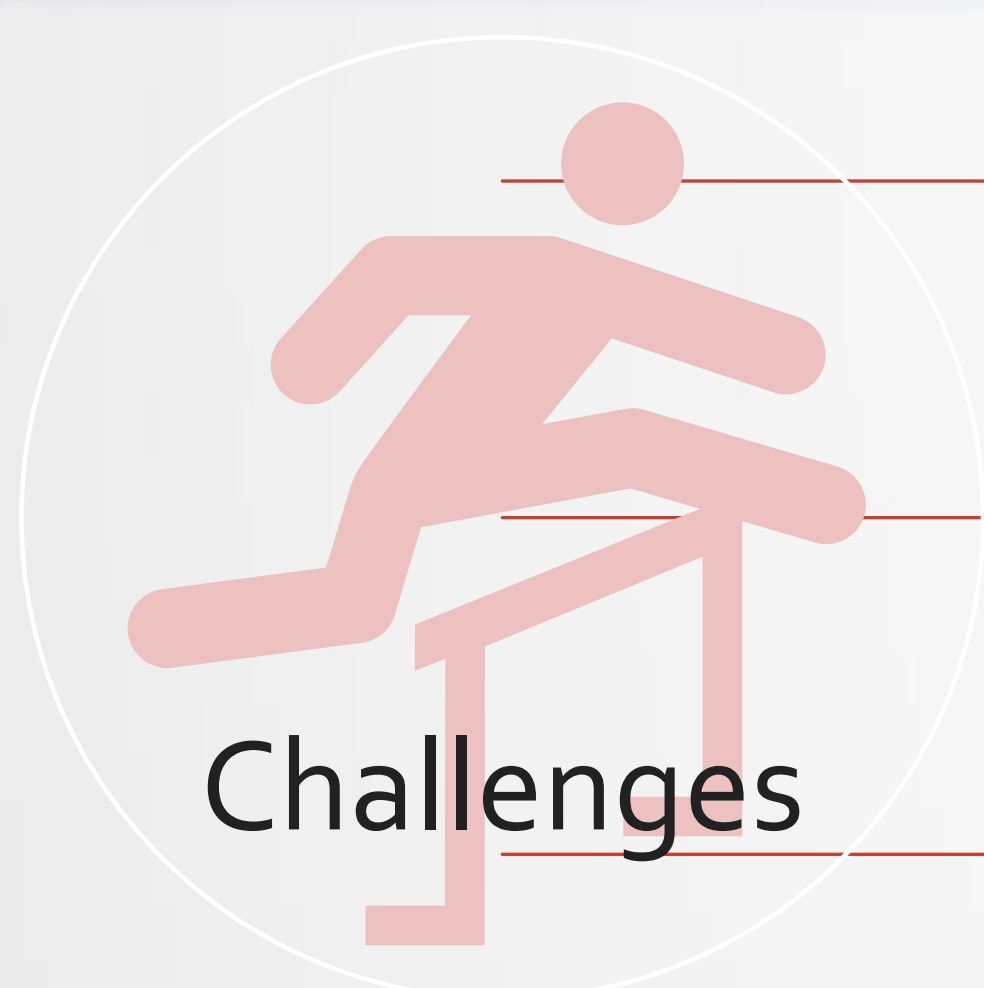
We can't change what we can't measure

Race, ethnicity, and language data collection to address disparities in health outcomes

About CNE/Integra

- 150,000 ACO covered lives
- 950 providers
- 260 primary care providers in 100 practices
- 4 community hospitals (including ACO affiliate)

Starting point as of 2021



- 12 different EMR platforms
- Inconsistent workflows
- No standard REL reporting

Progress through Aug 2022



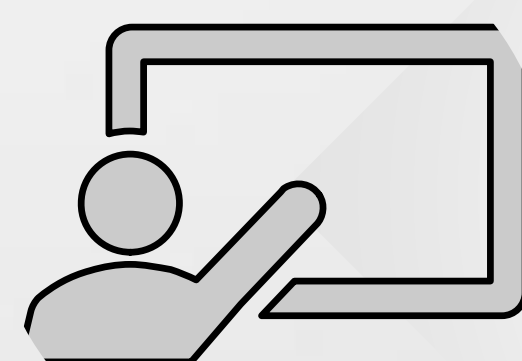
Created standardized set of REL categories

Implemented common REL collection in Epic and Cerner

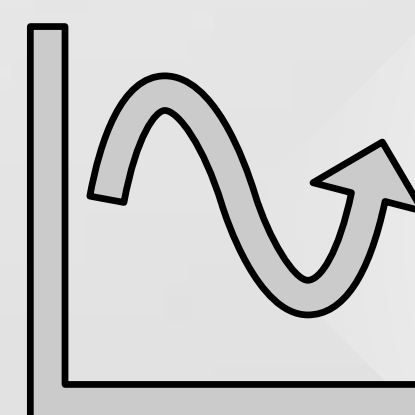


Trained all registrar staff on new REL data collection

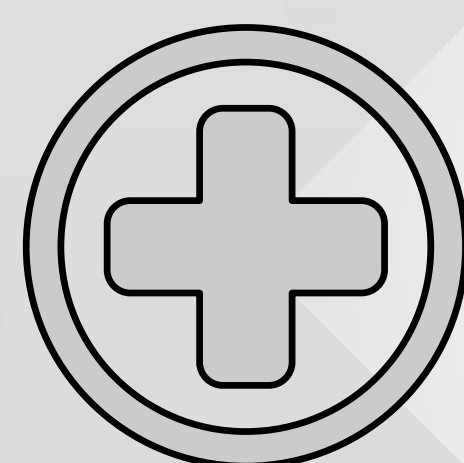
Evaluated preliminary data on REL disparities for ACO population



Inconsistency in REL collection (retraining opportunity)



Insufficient prep work on reporting has delayed data



Early findings on Integra population suggest much more significant quality disparities by payer than by race, ethnicity, or language