We can’t change what we can’t measure
Race, ethnicity, and language data collection to address disparities in health outcomes

About CNE/Integra
- 150,000 ACO covered lives
- 950 providers
- 260 primary care providers in 100 practices
- 4 community hospitals (including ACO affiliate)

Starting point as of 2021
- 12 different EMR platforms
- Inconsistent workflows
- No standard REL reporting

Progress through Aug 2022
- Created standardized set of REL categories
- Implemented common REL collection in Epic and Cerner
- Trained all registrar staff on new REL data collection
- Evaluated preliminary data on REL disparities for ACO population

Challenges
- Inconsistency in REL collection (retraining opportunity)
- Insufficient prep work on reporting has delayed data
- Early findings on Integra population suggest much more significant quality disparities by payer than by race, ethnicity, or language