

LEVEL UP

HEALTH EQUITY STRATEGY

Our Mission

Trillium Health Resources is on a Mission to Transform Lives and Build Community Well-Being through Partnerships and Proven Solutions.

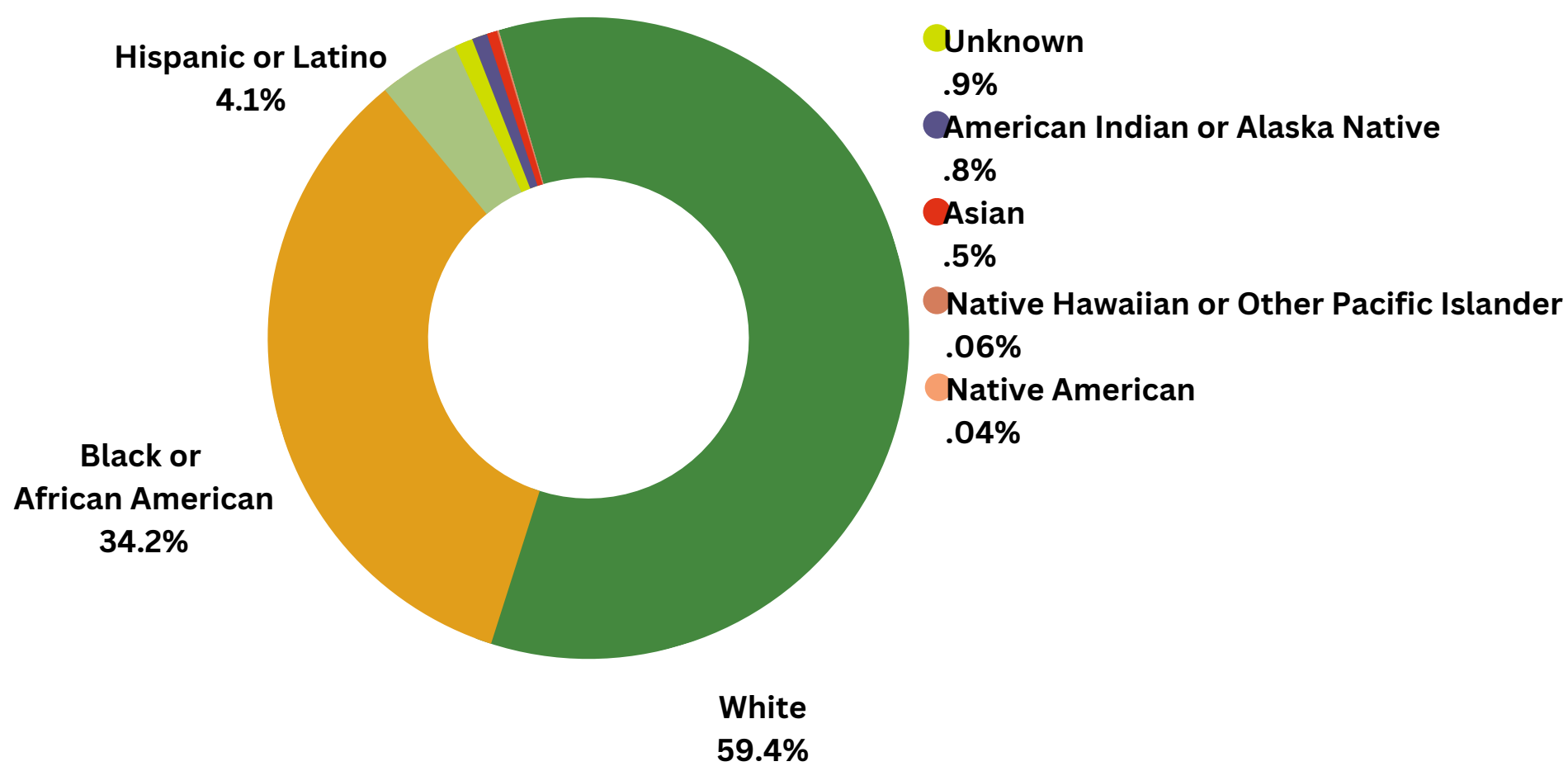
Who We Are

A Local Management Entity/Managed Care Organization (LME/MCO) that manages the care of Medicaid beneficiaries who receive services for mental health, intellectual/developmental disabilities (I/DD) and/or substance use disorders across eastern, coastal North Carolina. For individuals receiving Medicaid through Tailored Plan, we cover speciality care, physical health care and pharmacy services.

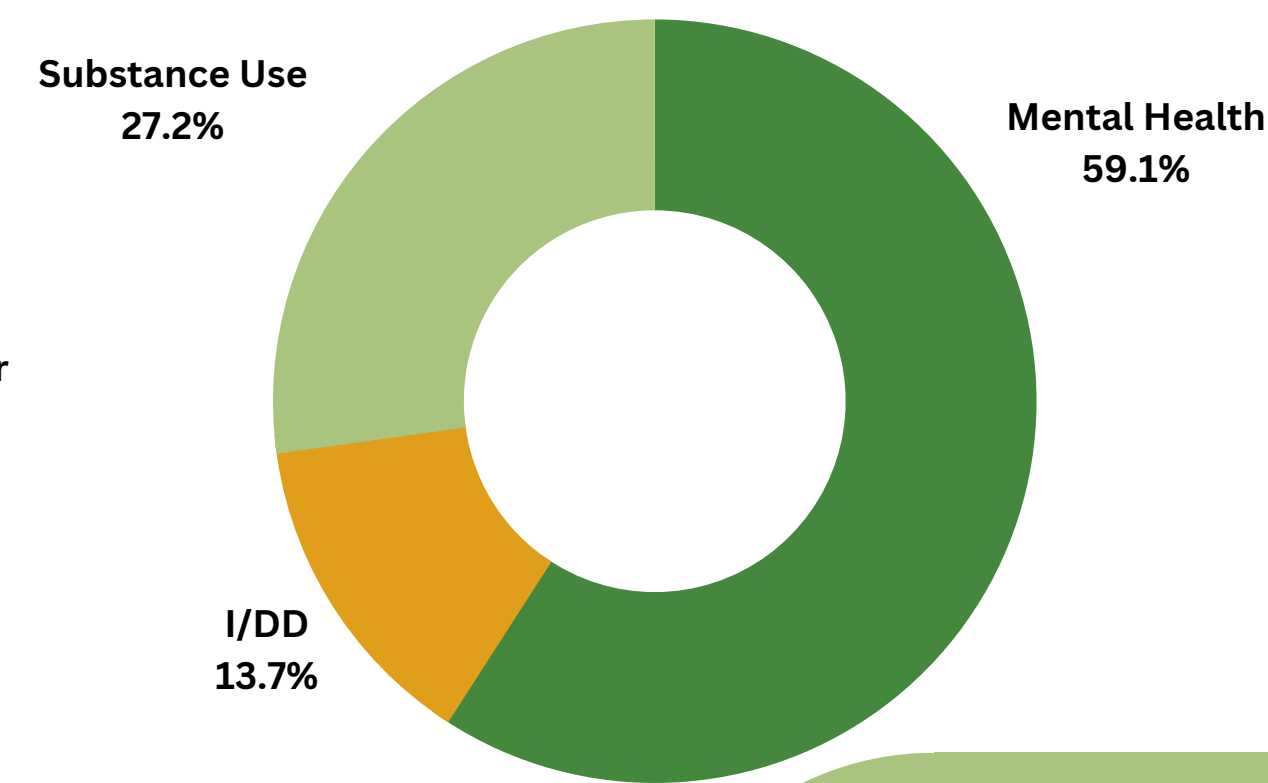
Who We Serve

43,035 Individuals Served in 2022-23.

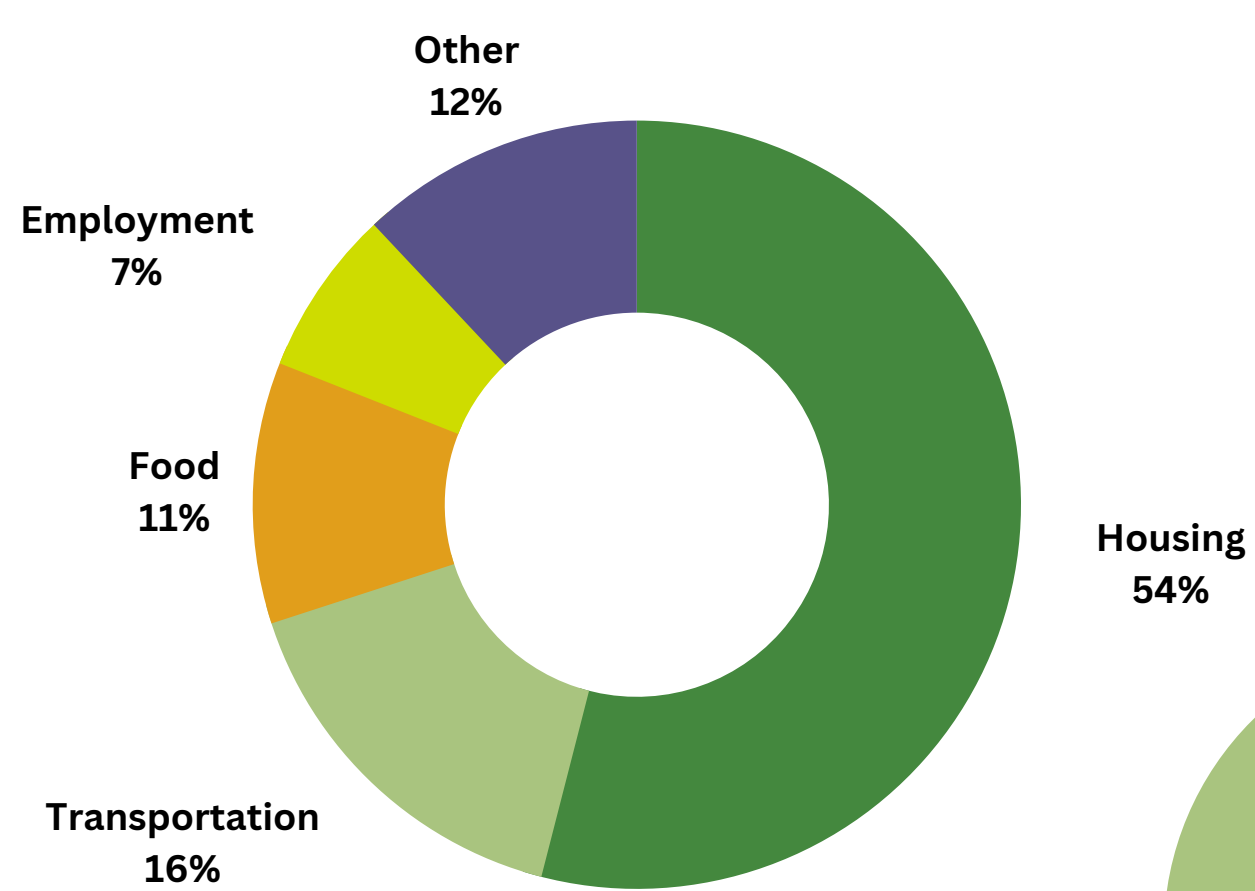
Demographics



Services Provided



Unmet Health-Related Resource Needs



L **Learn Health Equity Science + Principles**

- Adopt Across Data Systems, Policies, and Programs
- CLAS Standards

E **Educate + Empower**

- Access to Care and Informed Decisions
- Health, Wellness, and Anti-Stigma Campaigns
- Interventions Tailored to Culture, Language, and Literacy Needs

V **Value the Input**

- Listen and Understand
- Show the Impact and Influence Communities Have on Decisions
- Engage Leaders Known by the Community
- *Health Equity Council*

E **Enhance Capacity**

- Workforce Engagement
- Create Competitive, Integrated Employment in Healthcare
- Establish Pipelines for Internships

L **Launch Initiatives**

- Improve Access to Care
- Reduce Disparities
- Build Partnerships and Collaborate with Stakeholders
- **Focus Areas:** Protect Renters from Evictions; Childcare Options for All Families

U **Unite Communities**

- Identify and Partner with Groups across all Communities
- Develop Robust Interactions with Members/Families to Gain Perspective into Needs and Gaps
- Identify Tangible Projects that can Bring Communities Together

P **Promote EBP + Change**

- Identify, Address and Implement EBPs that are Tailored to be Most Effective
- Promote Health Equity
- Dismantle Policies, Systems and Environments that Foster Inequities



Where We Are Going

Trillium Health Resources is taking charge to bring Health Equity to our communities. This work, both the work we do on behalf of the populations we serve and the work we do internally, has been incorporated into our strategic plan and prioritized by leadership.

We are committed to becoming an anchor institution for Health Equity in our state.

Next Steps

1. **Data Driven:** Standardize, Dashboard, KPIs
2. **Seek Understanding:** Input, Known Leaders
3. **Enhance Capacity:** Partnership, Workforce

Our goal is to improve access to care and reduce disparities, continuously seeking understanding and partnerships, with commitment to addressing the root causes of health inequity.