

New Opt-in by Text Feature for Employee Texting Platform

Partners recently launched a text messaging program to share important COVID-19 updates for employees, particularly those who are not on email or for whom English is not their first language. These texts are available in English as well as the most common languages spoken by Partners HealthCare employees:

- Arabic
- Cape Verdean Creole
- Chinese
- Haitian Creole
- Portuguese and Spanish

Instructions for Signing Up

- Beginning April 30, employees can sign up for this service. To sign up, employees can text “PHSSTAFF” to 866-899-3473.
- Users will receive a thank you message for enrolling followed by another message asking for language preference.
- After language preferences are collected, employees will begin to receive text messages and can opt-out of the service at any time.
- To find resources for managers and the flyer that will be shared with hospitals, visit the employee and patient equity section of the Coronavirus page on [Partners Pulse](#).