

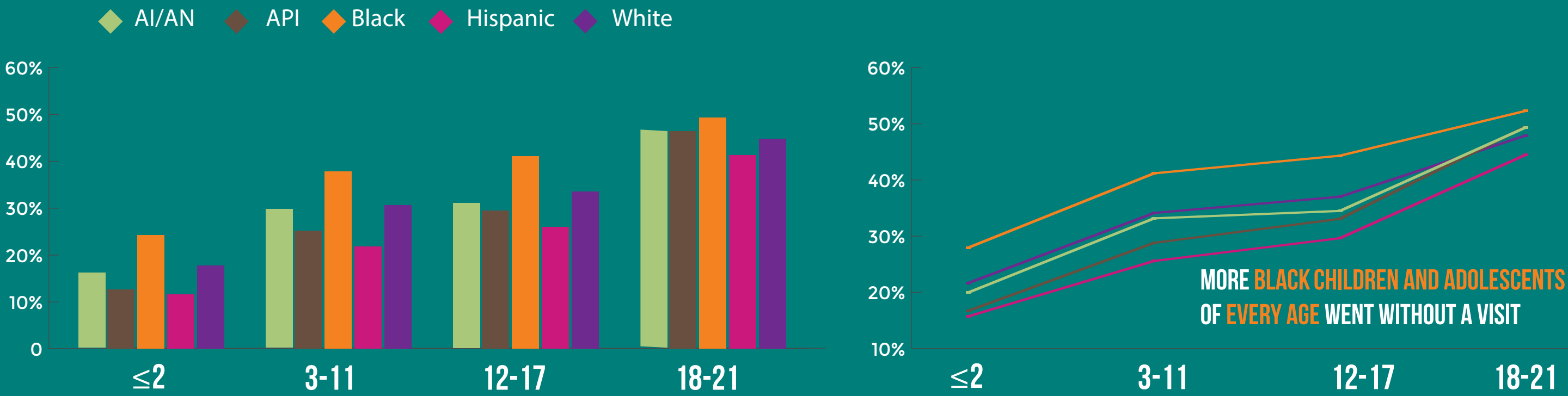
HEALTH NET DISPARITY PROJECT



Health Net®

PROBLEM: BLACK PEDIATRIC MEMBERS ARE LESS LIKELY TO ACCESS NON-EMERGENCY PROVIDER VISITS COMPARED TO OTHER RACIAL AND ETHNIC GROUPS

MEMBERS WITHOUT OFFICE VISIT (MWOV) RATE BY RACE/ETHNICITY AND AGE CATEGORY (2019)



METHODOLOGY

PREDICTIVE MODELING

A statistical model will predict members unlikely to visit a provider’s office in the coming year. Members Without Office Visit (MWOV) will be sampled for participation in a focus group.

OUTCOMES

Measurable outcomes include an overall increase in volume of office visits among children and adolescents, a reduction in the racial/ethnic disparities in office visit utilization, and a subsequent increase in compliance rates for the applicable HEDIS well-child measures

