



Cone Health's Journey Toward Equity of Care

Intersection of Healthcare and Community

Provide Cultural Competency Training

- Unconscious Bias
- Employee Network Groups' Educational Series
- Collection of Patient Demographics
- LGBT Patient Care

Collect Data to Improve Care

- Stratify Results by Race, Ethnicity, Language, Sex, Gender Identity and Sexual Orientation
- Create Patient Education Materials
- Design Interventions for Areas with Disparities

Form Partnerships in the Community

- Meet with Community Stakeholders
- Build Relationships & Trust
- Address Social Determinants of Health

Set Organizational Goals to Increase Diversity in Leadership

- Mirror the Community We Serve
- Set a Goal for Diverse Hiring
- Tie Goal to Incentives

