



Increasing Access to Care for Minorities

Mission: We are the possibility for inclusion for all by valuing and appreciating differences, raising awareness and empowering each other to provide exceptional care with dignity and respect.

#2

NC is second in the nation with respect to LEP population growth¹

89%

of Cone Health physicians have immigrant and refugee patients; **54%** say they are less than well prepared to treat them³

67%

of Cone Health physicians want more training on global medicine and cultural competency³

Initiatives

1

REaL Data Collection Training

- Launched October 2015

2

First Data Stratification by Race, Ethnicity and Language

- Fourth Quarter 2015

3

Implement Video Remote Interpreting in Pilot Sites

- Early 2016

4

Offer Cultural Competency Training

- 2016

¹ National Center on Immigrant Integration Policy, LEP Data Brief, Dec. 2011, p. 4.
³ Cone Health Cultural Competence Assessment, Sept. 2015, Critical Measures.

