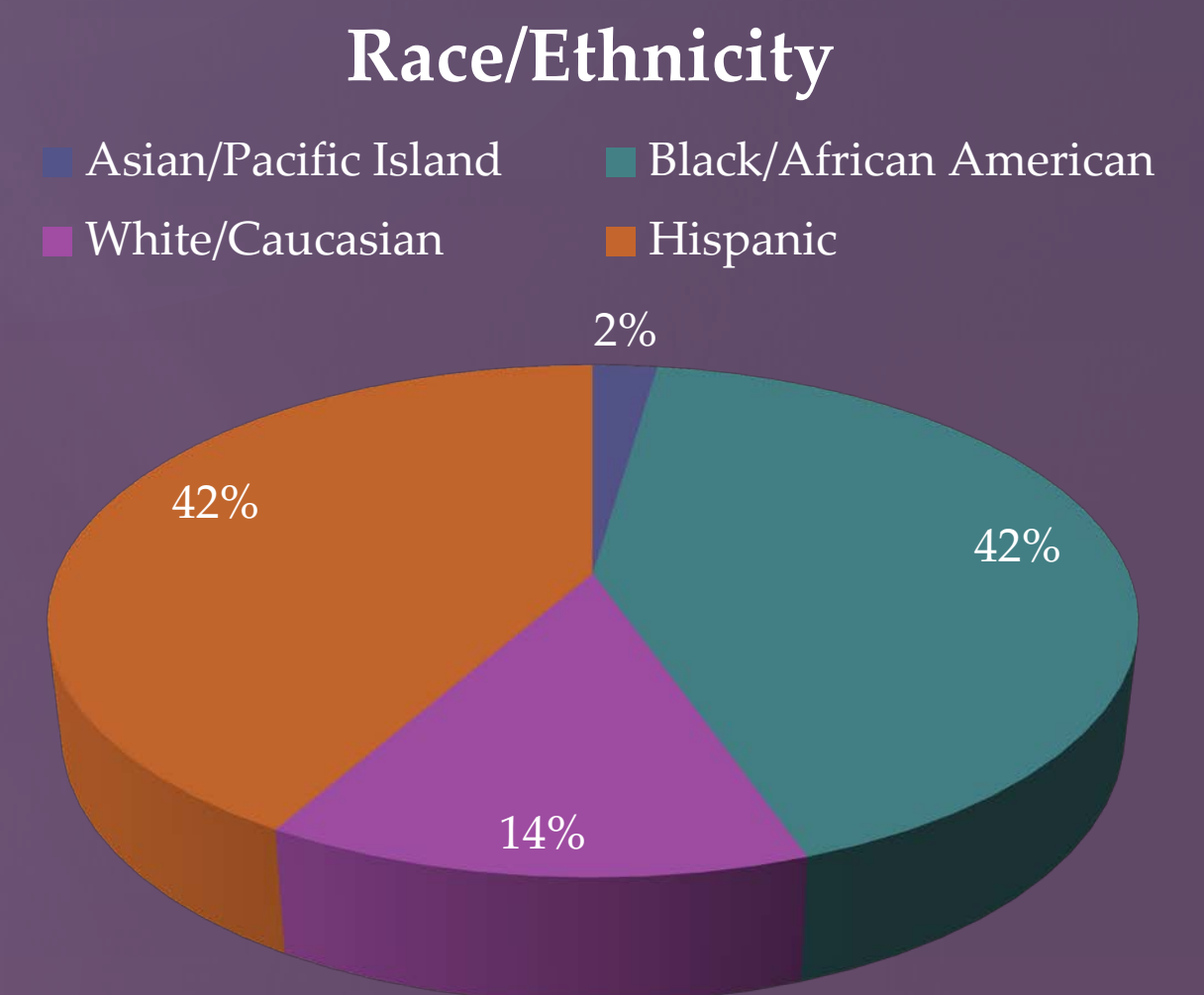
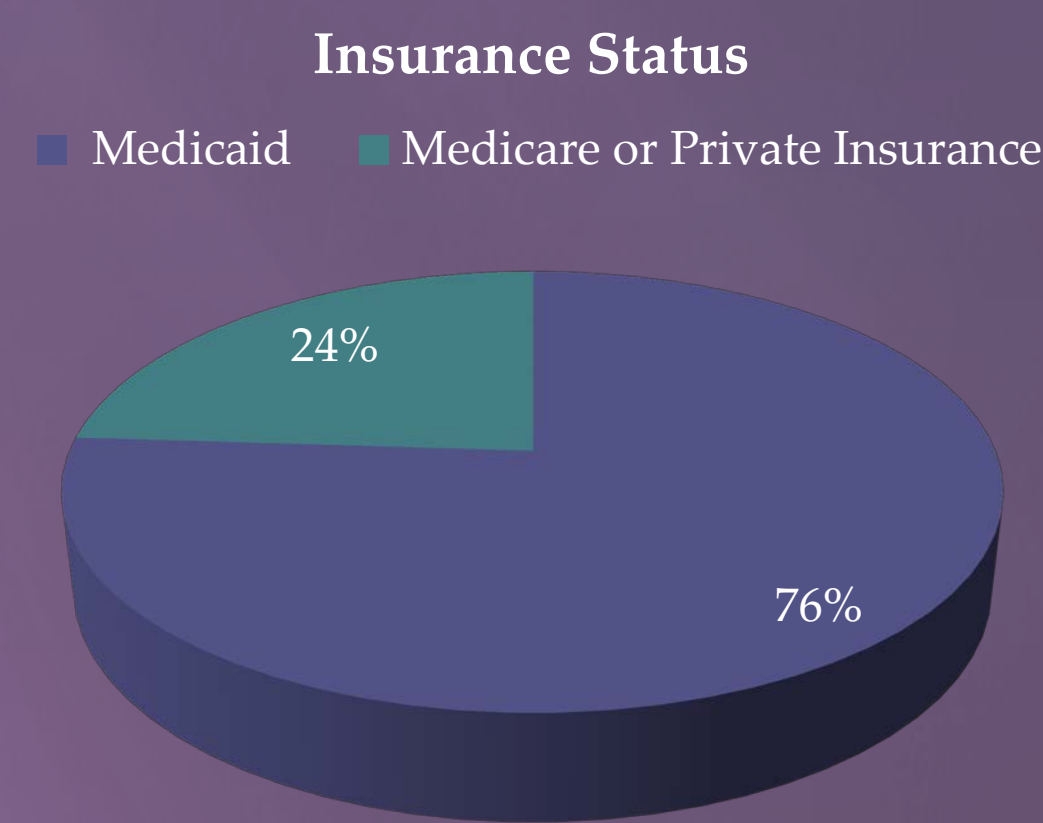
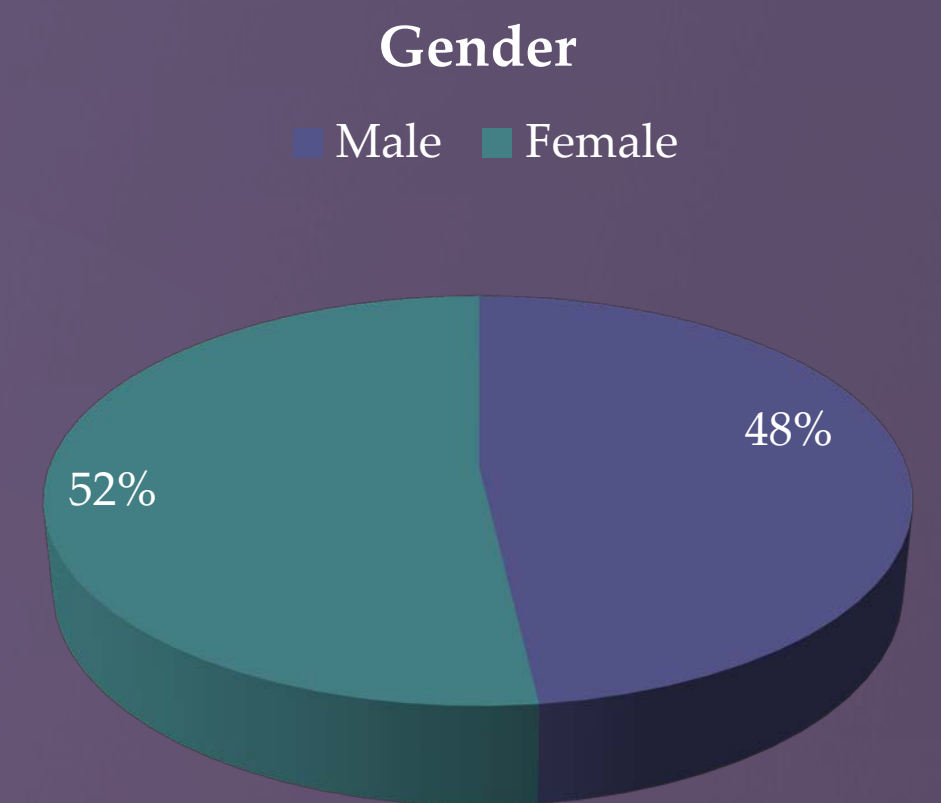
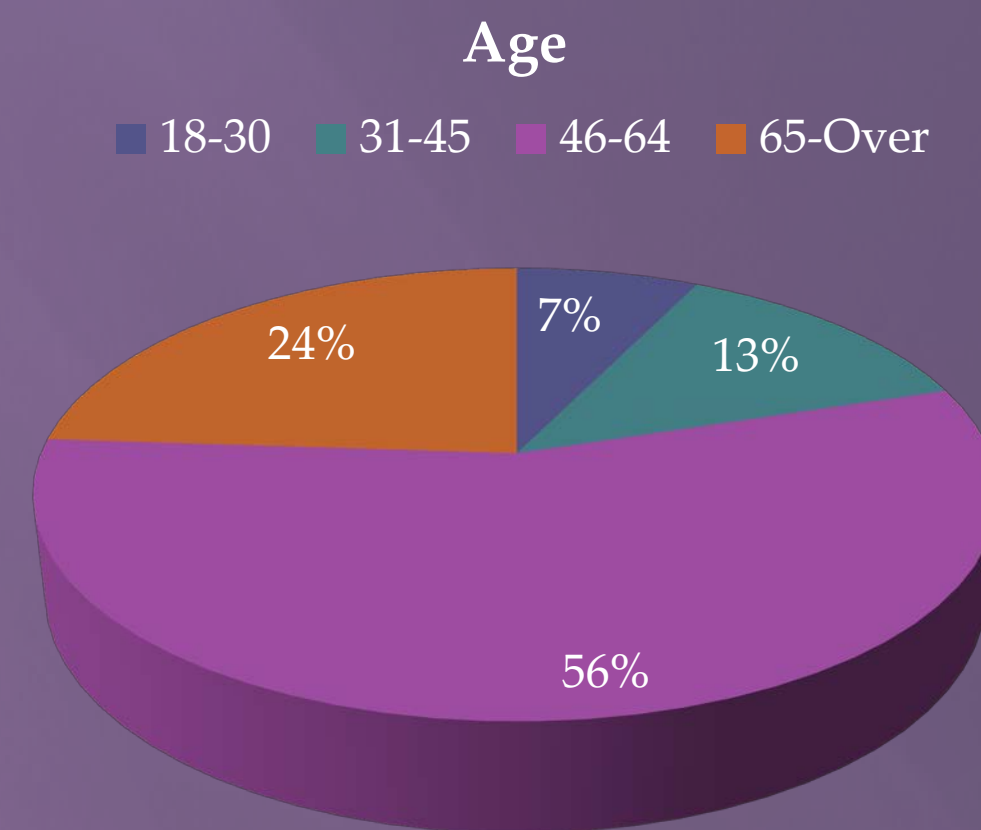


# Identifying, Measuring and Addressing Disparities in an Urban Adult Clinic

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## Gengras Ambulatory Care Center



Most Frequent Conditions Treated
Hypertension
Diabetes
COPD/Asthma
Hyperlipidemia
Osteoarthritis/Musculoskeletal Pain

### Goal 1:

Orient Clinical Staff to Health Concepts

- Met with Senior Leadership and Health Equity Team
- Met with Clinic Leadership to develop strategy
- Orientation Meeting with Clinic staff

### Goal 2:

Engage Staff to Identify Barriers to Equitable Care

- Focus group : (RNs/MDs) Share disparities they see in their setting
- Identify opportunities to reduce disparities

### Goal 3:

Recommend Solutions to Address Identified Barriers

- Translate into English and Spanish ALL health documents
- Provide a medical Spanish class for clinic staff
- Develop strategies to address socioeconomic issues like transportation , housing, family support, food access that impact our patient population