

# INDIO PROJECT

## Demographics

**SPANISH** is the 2<sup>nd</sup> preferred language in Indio, California (written and spoken).



# 18.32%

## Spanish-Speaking

## Goals

### Improve uncontrolled DM in Latino Members at Indio..

- Increase usage with new meter by Q1 2019
- Improve number of DM touches by Q1 2019
- Improve A1C's in uncontrolled diabetics by Q1 2019



## Methods

Telephone Appointment (TA) Visits



Remote Glucose Monitoring



Diabetes Management One-Stop Shop



Community Engagement



## Expected Outcomes

# 62%

of Hispanic/Latino patients at Indio have their diabetes under control as of 2/2018 (3% increase from 2014).

# 16%

disparity in diabetes control exists: Hispanic/Latino & White/Caucasian as of 2/2018 (3% decrease from 2014).

