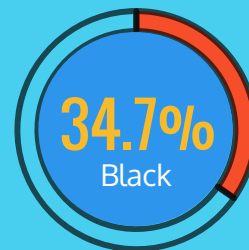
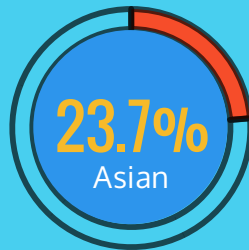


DISMANTLING DISPARITIES THROUGH EQUITY

CURRENT AND FUTURE AREAS OF FOCUS FOR FLORIDA HOSPITAL

001. DATA EXPLORATION

POPULATIONS
LEAST LIKELY TO
RECOMMEND FH



Left:
2015 HCAHPS data

Below:
ED 72-hour
readmission rates

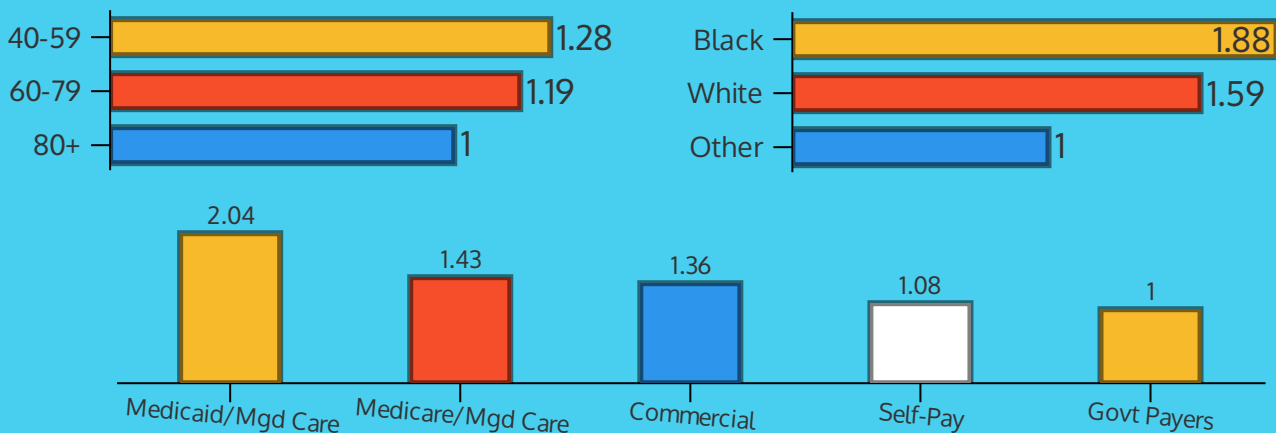
Comparisons of ED data to HCAHPS scores highlight staff-assigned status as an unreliable data collection method, while exemplifying that self-reporting provides more reliable information, and reduces missing information.



1 IN 10 PATIENTS
CATEGORIZED AS
OTHER OR UNKNOWN

002. CHANGE MANAGEMENT STRATEGY

Internal dashboards were created to monitor disparities utilizing the Parkland Model disparities ratio. 2015 Heart Failure Re-Admission Rates are represented here.



003. CENTER FOR HEALTH EQUITY



The FH System Diversity Council brings together leadership from Process Improvement, GME, Informatics, Finance, Public Affairs, Diversity and Inclusion, and a number of other departments.

Develop,
Implement,
Evaluate

- Research
- Education & Training
- Advocacy
- Leaders
- Communities
- Institutions

Empower