

A Time Threaded Blueprint for Health Equity:

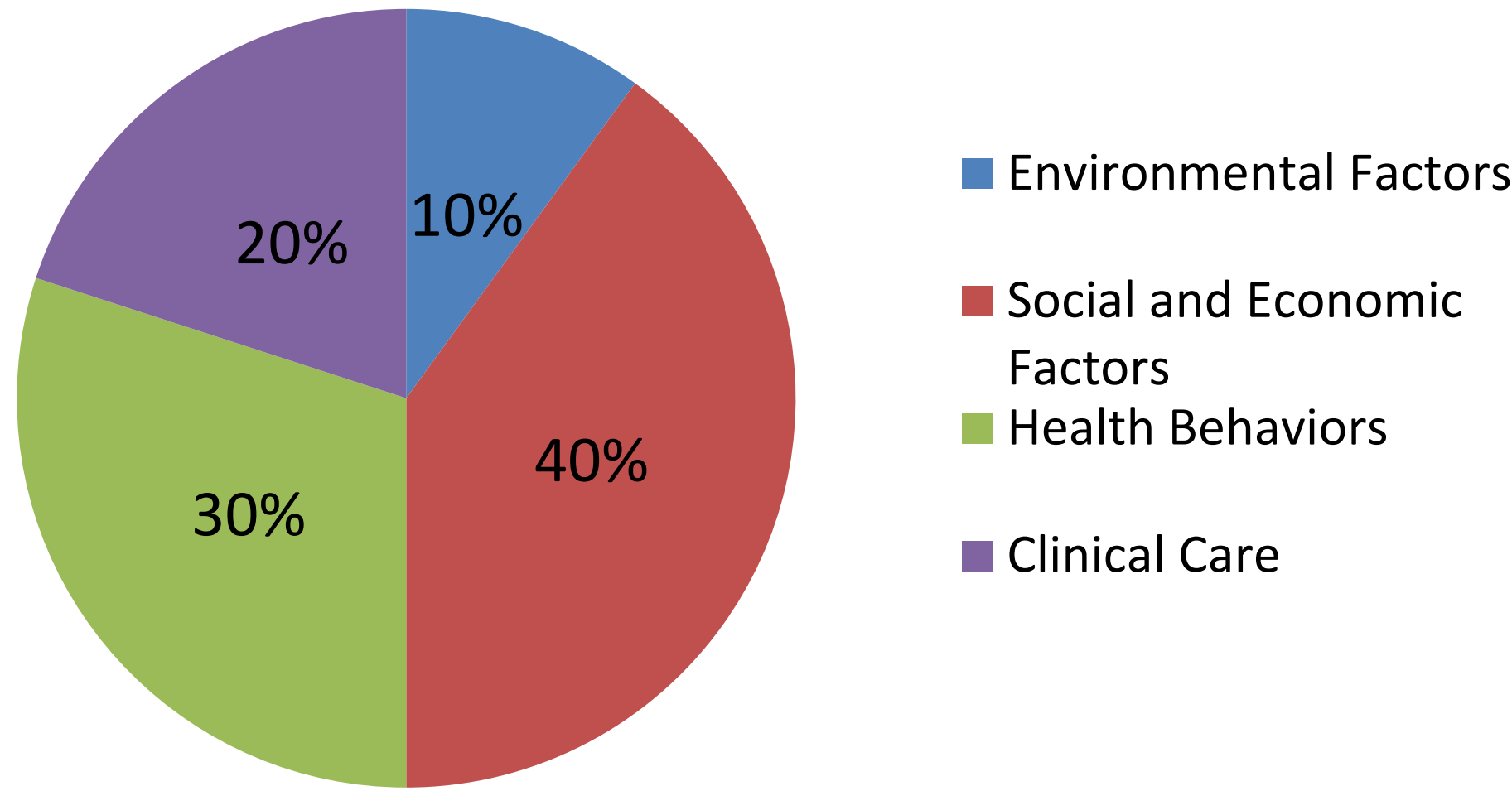
Addressing Health Disparities from a Strategic and Goal Oriented Framework



Vision: To eliminate disparities through empowerment!

Our mission is to positively impact the health of **Medicare and Medicaid beneficiaries across 6 states** through a healthcare delivery system that empowers the individuals and communities we serve to improve health and wellness

Non-Clinical Factors Drive Clinical Costs: Determinants of Health Weighted By Impact



- Many of Gateway’s members are underserved and suffer disproportionately from chronic diseases with social determinants of health contributing to those disparities
- In order to be successful, It is **imperative** that we address social determinants of health to improve member care and promote health equity

We Bridge the Gaps between our Commitment to those We Serve and Shining a Lens on Health Equity
Our Strategic Plan aims to Reduce Health Care Disparities by Understanding Barriers inhibiting Access to and Provision of Quality Health Care

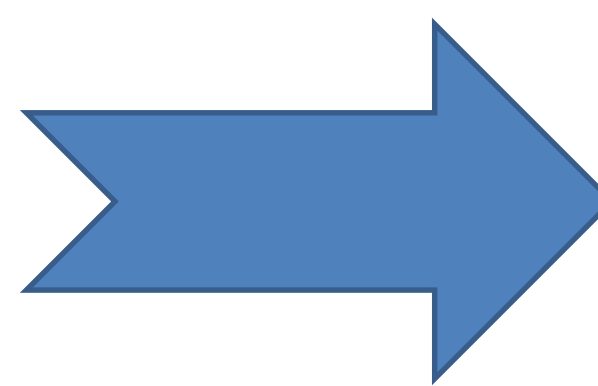
Leverage current strengths and identify opportunities for focus



Use reliable data to drive actionable results

Embed evidence-based customization of services to engage members

Empower those we serve to feel valued, giving them the capacity to achieve their optimal state of health



- Health Equity Committee
- Identification of gaps in data

- Data Inventory
- Data Analytics Support

- Customized interventions as a “one size fits all” approach does not work
- Interventions embedding social determinants of health leading to improved quality and outcomes

Key Milestones to Achieve Concrete Results Translatable into Scalable Actions to Address Disparities



Q4 2018

Q1-2 2019

Q3 2019

Q4 2019

- Formed a Health Equity Committee
- Implemented survey to identify areas for committee optimization

- Create a data inventory
- Identify gaps in data
- Develop approach to address gaps

- Identify key quality metrics stratified by race, ethnicity, age, gender, language, & social determinants of health
- Create Health Equity Dashboard

- Select one or two metrics for focus
 - Develop intervention, Implement
 - Track & Report on outcomes
- Integrate success into the way we do business**