

Introducing *St. Christopher's* CROSS-CULTURAL EFFICACY CURRICULUM

OUR COMMUNITY

Philadelphia

- Poorest major city in the country
- 25% of families and 40% of children live in poverty
- 49% of families are food insecure
- 60% single-parent households
- High rates of crime and drug sales



St Christopher's Patients

- >111,000 children seen
- 40% identify as Black/AA
- 41% identify as Latino/Hispanic
- 92% Medicaid insured



Factors that Affect Patient Health



Access to food



School



Relationship Struggles



Legal Issues



Stress/
Mental Health



Landlord/
Tenant Problems



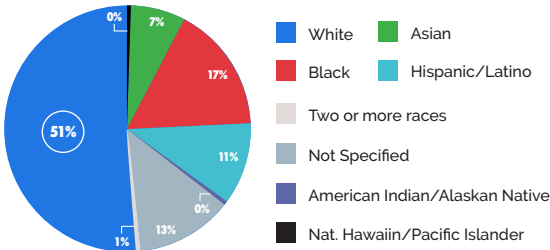
Financial



Social Support

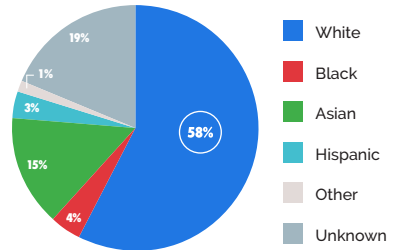
OUR STAFF

General employee demographics



* Staff Ethnicity

Medical staff race/ethnicity



* Medical staff includes MD/DO, APP (PA-C, CRNP), DMD/DDS, OD, LCSW

OUR CHALLENGE

Bridge the cultural gap between St. Christopher's patients and providers.

OUR GOAL

Implement a Cross-Cultural Efficacy Curriculum to better produce educated and more informed staff and improve our patient population's health outcomes and equity.

3-Year Target Audience

- Pediatric residents and fellows

Multifactorial Approach

- Lectures
- Small group sessions
- Independent learning
- Self-assessment



Anticipated Outcomes

- Improved communication skills
- Decreased implicit bias
- Increased awareness and self-reflection

Measures

- Healthcare delivery: patient satisfaction surveys
- Curriculum evaluation: pre- and post- surveys