Using Patient Demographic Data at Point-of-Care

PURPOSE

Develop guidelines for health care providers on using patient demographic data at the point-of-care

OBJECTIVES

1. Identify current research & practices on the use of patient demographic data in primary and bedside care

Main themes from interview & research

Interviews with clinicians and doctors who use demographics revealed a lack of consensus on how to apply the data in care

Research into the uses of demographics showed predominant focus on macro-level interventions

2. Identify supports and tools for data collection

Commonly Cited Barriers

We already ask about what we need to know

Embedding information into EMR

Lack of familiarity with relevance of SDOH to care delivery

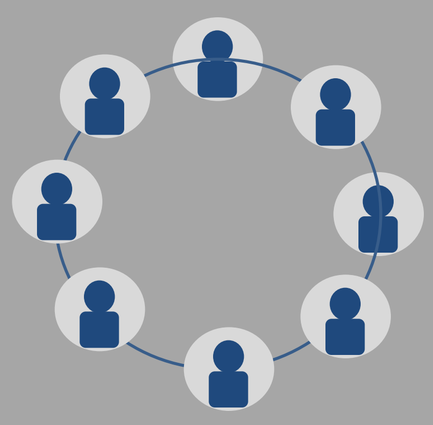
Supports & Tools

- Engage and involve IT
- Focus on efficient processes
- Highlight impact of demographic knowledge on quality of care
- Share directive guidelines on the use of demographic data

3. Work with Advisory Group on identifying process for the use of patient demographic data

Examine current workflows

Make explicit links between demographic variables and care delivery (e.g. vignettes)



Identify allies for feedback and early adoption

Encourage use through research opportunities

Leverage findings from existing demographic data to identify current gaps in care

4. Develop and implement communication plan around the use of demographic data (Apr-May 2015)

Develop plan with Communications Team. Key elements:
- Highlight existing demographic data collection efforts
- Schedule grand rounds speakers
- Share leadership commitment to the use of patient demographic data
- Identify stories of allies and early

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