

Outcome of Work

- South Carolina Department of Health and Environmental Control (DHEC) is focusing their strategic plan around equity
- Carolinas Center for Medical Excellence (CCME) is focusing on disparities in 2017
- South Carolina Office of Rural Health is developing a Rural Health Action Plan with an equity focus.

65%

of acute care hospitals joined the Call to Action for Health Equity

29%

of non-hospital organizations who completed the first milestone

Interview Tool

It's not "What's the matter?"
It's "What matters to you?"



- 1) Interview tool to better understand the readmission disparity at the patient level
- 2) Motivational Interviewing Trainings at four sites across the state

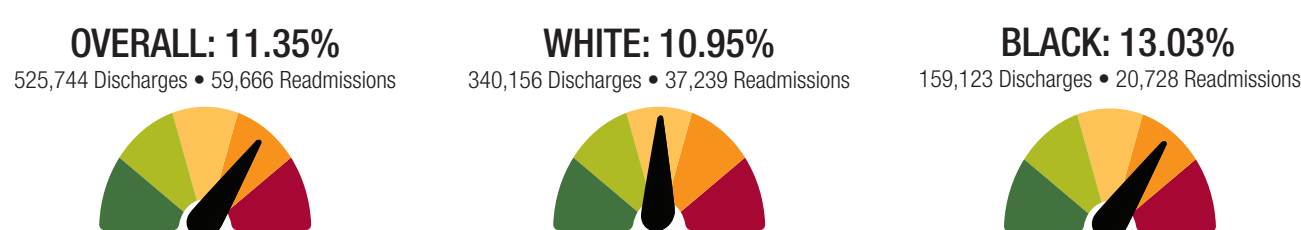
Yearlong Equity Focus

- Leadership Summit featuring Dr. Betancourt
- Collaboration of Care Journey regional meetings included looking at data through equity lens
- Trustees, Administrators, and Physicians (TAP) Conference
- Transforming Health Symposium

Six Part Webinar Series

- Cultural competence
- Online data
- Meaningful community engagement
- Unconscious bias
- Applying an equity lens to decision making
- Increasing diversity in management

Statewide 30-Day Readmissions



RACIAL DISPARITY GAP: THE S.C. BLACK READMISSION RATE IS 19% HIGHER THAN THE WHITE READMISSION RATE.



Red Blood Cell Disorders w/o MCC
(28.24%)



Septicemia w/ MCC
(14.31%)

Septicemia w/ MCC
(17.41%)

GI Disorders w/o MCC
(13.13%)

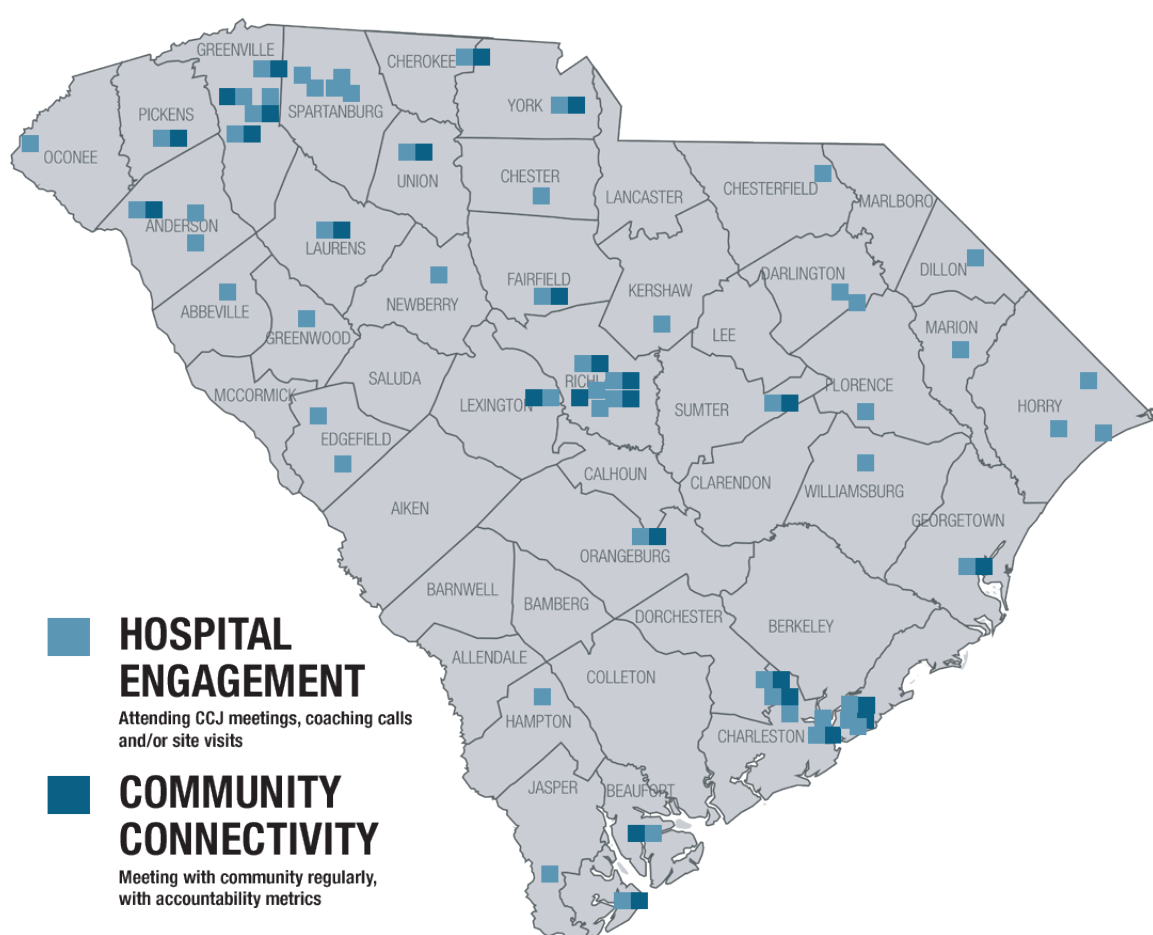
Heart Failure w/ MCC
(23.68%)

Heart Failure w/ MCC
(20.72%)

Heart Failure w/ CC
(23.10%)

Heart Failure w/ MCC
(21.68%)

Collaboration of Care Journey



The Collaboration of Care Journey (CCJ) is a learning collaborative sponsored by BlueCross BlueShield of South Carolina and the South Carolina Hospital Association that is focused on transitions of care between healthcare providers. CCJ helps connect hospitals and other key stakeholders to improve care coordination, share best practices and build community collaborations. It also provides data that assists hospitals in identifying focus areas and gives them statewide benchmarks for their readmission numbers. To date, 59 out of 64 hospitals have been participants in the collaborative.

American Hospital Association #123ForEquity

- Providing hospitals with the data to identify disparities in their communities
- Launching a call to action for health equity for non-hospitals in addition to the hospital call to action
- Providing technical assistance for hospitals looking to address disparities that have fewer resources
- Having hospitals sign up for both the AHA call to action and the statewide call to action so they are involved on both a state and national level

Alliance

DATA-DRIVEN INTERVENTIONS

We can use data to discover which groups of people may need extra support from our organization and partners.

CULTURAL COMPETENCE & RESPONSIVENESS

We can assess and train ourselves to have more empathic relationships with people of different backgrounds.

COMMUNITY ENGAGEMENT

We can partner with communities to increase the impact of health improvement interventions.

INCLUSIVE DECISION MAKING

We can invest in maximizing opportunity for diverse groups of the population to be included at all levels of decision making.

The Alliance for a Healthier South Carolina is an unprecedented collaboration of more than 50 diverse organizations across the state working together on coordinating action on shared goals for healthier bodies, minds and communities in South Carolina for ALL—while reducing the future cost of care.

START

CULTIVATING HEALTH EQUITY