

D.R.I.V.E AND CONTINUOUS IMPROVEMENT

DIVERSITY, ANTI-RACISM, INCLUSION, VALUE AND HEALTH EQUITY



COMMITMENT

Nemours has committed itself to being an anti-racist organization and submitted a statement to associates as to how we plan to do that. As such, all work geared around our strategy enterprise wide has been reframed with this notion at its center

DAILY MANAGEMENT

The daily management system will provide a framework for addressing barriers to becoming an anti-racist organization; to creating a culture that reflects diverse backgrounds; to creating an inclusive and safe environment and to improving the health of children.



HUDDLE SYSTEM

This process requires problems to be escalated based on a tiered huddle structure that ranges from front line staff to Enterprise Leadership. Huddles provides routine attention & visibility to problems - building a safe environment with trust, respect, and inclusion

PLAN-DO-CHECK-ACT

The PDCA methodology analyzes the current situation, determines the ideal state and creates an implementation plan. The PDCA ensures the A3 thinking is applied providing a structured approach to problem solving

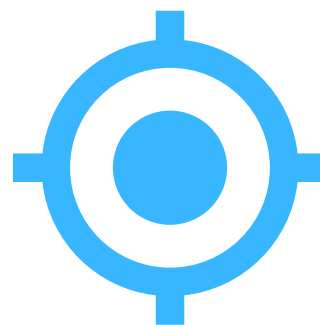


NATIONAL STANDARDS

The original National CLAS Standards provided guidance on cultural and linguistic competency, with the ultimate goal of reducing racial and ethnic health care disparities.

OUR AIM

Utilize our Daily Management System tools to help conduct ongoing assessments based on Nemours CLAS-related activities and to integrate effective measures and continuous quality improvement actions.



EVERY CHILD, EVERY TIME